## Job Description for Members of the Board of Assessors

**Hours:** 9 to 12 noon Saturdays throughout the year plus approximately 5 hours per week in the field, at home or in the Assessors office during Spring, Summer and Fall.

Salary: as determined at annual town meeting.

Minimum Educational Requirements: Satisfactory completion of Course 101, Assessment Administration: Law, Procedures and Valuation; Massachusetts Dept. of Revenue, Division of Local Services.

**Required Personal Skill Sets:** Facility with PC and Macintosh computer programs, highly developed interpersonal, organizational and communication skills, ability to comprehend, use and administer the complex real estate and personal property tax regulations.

**Job Skill Development:** On the job mastery of the complex mass assessing programs (AssessPro, v.4.5; Query Manager, v.1) with the assistance of telephone technical support. Additional courses are recommended during tenure as a member of the Board. These courses are offer annually during the summers by the DLS of the DOR.

**Supervision:** As elected officials, the Board members answer to the Town's People of Monterey. Nonetheless, the Department of Revenue guides and approves their assessing processes and policies.

## Responsibilities:

- Interact with the Town's People and answer their questions or complaints about the Real Estate Taxation process.
- Work in the field to develop the data sets necessary for calculating the "Fair Market Value" of real estate with the AssessPro software.
- Administer the tax abatement process for eligible veterans and seniors, for those with land in Chapter 16 Programs, and for those who have been assessed incorrectly.
- Appear when necessary at the Appellate Tax Board (ATB) hearing to defend our taxation processes when they are disputed.
- Develop a good working relationship with the numerous offices in the Division of Local Services, DOR in order to facilitate the efficient completion of our assessment tasks.
- Develop maps and diagrams that describe the assessing neighborhoods, zoning areas, and the properties owned by the Commonwealth or other tax abated areas.
- Develop and periodically update the materials and data displayed on the assessor's web pages.

- Develop and update a written set of <u>Real Estate Assessment Policies and Standards</u> for the Town of Monterey.
  Direct and counsel the assistant assessor.